



# MMC Quality & Data

You should be able to find your state’s Medicaid Quality Strategy through an internet search. Take a moment to search for it now and bookmark the website. If the state quality strategy is open for public comment, consider lending Title V’s expertise to comment on the strategy.

### External Quality Review

States that utilize MMC must also contract with at least one External Quality Review Organization (EQRO). Under its contract, the EQRO conducts the annual [External Quality Review](https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/quality-of-care-external-quality-review/index.html) (EQR) and produces an annual EQR report. According to CMS, an External Quality Review is the analysis and evaluation by an external review organization of information on quality, timeliness, and access to health care services that a managed care plan provides to Medicaid beneficiaries.<sup>58</sup>

Required EQR activities are described in 42 CFR 438.358. CMS requires that all states have final EQR reports available to CMS and the public by April 30 of each year.

Explore the EQR report for your state and enter some of your state’s data in the table below.

Essential Public Health Service #1 & #7	Data available here: <a href="https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/quality-of-care-external-quality-review/index.html">https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/quality-of-care-external-quality-review/index.html</a>	
	Scroll down to “EQR Annual Reporting” and download the findings from the 2020-2021 reporting cycle. Open the document “EQR_Table_1_EQROs” and find your state.	
	What is the name of the EQRO for your state?	
	Open the document “EQR_Table_3_Measures”	
	Did your state include the following performance measures in the 2020-2021 EQR report? If so, record the data in the corresponding cell below.	
	Childhood Immunization Status	
	Developmental Screening in the first three years of life	
	Leading screening in children	
	Well-child visits in the first 15 months of life	
	Follow-up care for children prescribed ADHD medication	
	Further, explore Table 3 or other table and record two additional items of interest below.	
	Indicator 1:	
	Indicator 2:	

<sup>58</sup> United States Department of Health and Human Services. (n.d.-a). *Quality of Care External Quality Review*. <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/quality-of-care-external-quality-review/index.html>

Essential Public Health Service #4	<b>Reflection Questions:</b>	
	What is Title V's current role related to MMC quality and CYSHCN?	
	What would you like Title V's role related to MMC quality and CYSHCN to be?	

**MEDICAID MANAGED CARE DATA**

Medicaid Managed Care organizations collect their own data, and as described above, data is collected and reported as part of the process for ensuring quality under a managed care model.

Essential Public Health Service #4	Reviewing the state Medicaid and/or state MCO websites and any reports you found related to the MCOs that serve CYSHCN in the state, complete the table below.			
			<b>Is the data related to CYSHCN available by demographic categories? (e.g., race/ethnicity, age, geography, primary language, etc.)</b>	<b>Does Title V and the MCO have a data sharing agreement? If so, what data relevant to CYSCHN does it include?</b>
	<b>MCO Name</b>	<b>What quality-related data is reported that has relevance to CYSHCN?</b>		

Essential Public Health Service #1 & #4	<b>Reflection Questions:</b>	
	What data that Title V collects could be shared with MCOs?	
	What data from MCOs would Title V find valuable?	