



# Prior Authorization in Medicaid Managed Care

Medicaid Managed Care Organization Name	Provider manual	Member Handbook

For the MMC organizations you listed above, how do they define medical necessity?

Medicaid Managed Care Program	Definition of Medical Necessity

## Points of contact

Public Health  
Essential  
Services—Policy  
Development #4,  
Assurance #10

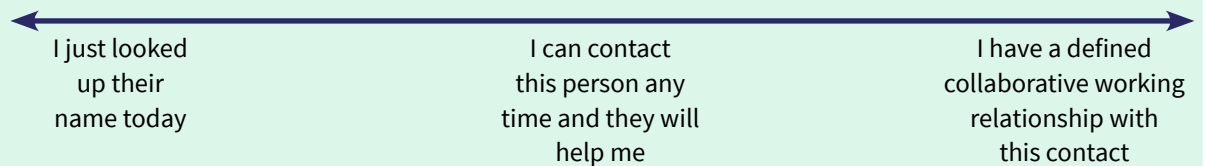
Who is/are the staff in the MMC organization(s) that focus on EPSDT (e.g., EPSDT Coordinator)?  
What is their contact information?

MCO Name	Staff Name	Job Title	Contact Information	Brief Role Description

For each of the individuals above, assess the relationship with Title V using the scale below:

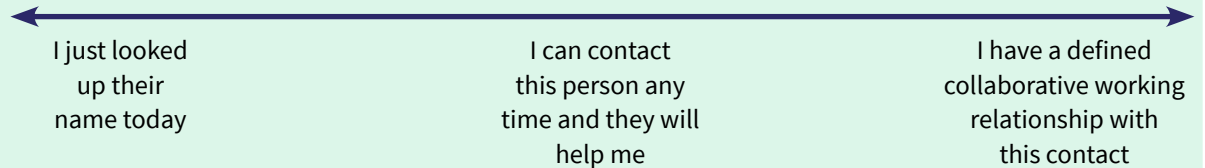
Staff Name:

Relationship:



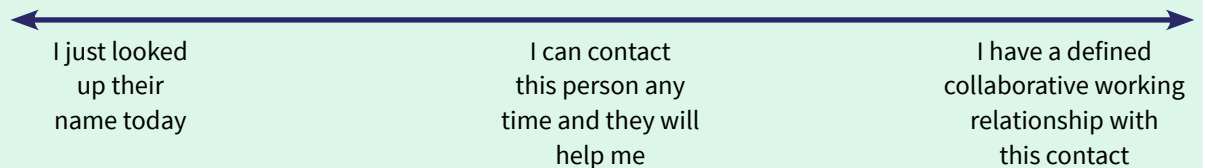
Staff Name:

Relationship:



Staff Name:

Relationship:



Public Health Essential Services— Assurance #7	Using information that you have collected from the MMC provider manuals, MMC member handbooks, and your contacts at MMC organizations, answer the following questions.		
	What is the role of the health care provider in the prior authorization process?		
	Does the provider or member handbook describe specific services that require prior authorization?		
	What are the criteria for authorization?		
	Does the MMC program use a third party vendor for prior authorization? If so, document it below:		
	<b>MCO Name</b>	<b>Yes (include name and contact information)</b>	<b>No</b>
	<i>Decisions about Prior Authorization in the MMC program</i>		
	What is the timeframe for decisions about prior authorization?		
	Who can the provider or family contact to ask about the status of a decision?		
	How does Medicaid communicate decisions about prior authorization?		
	<i>Appealing Decisions in the MMC program</i>		
What is the timeline for submitting an appeal?			
Who reviews the appeal?			
What is the timeframe for decisions about appeals?			
Who can the provider or family contact to ask about the status of an appeal?			
How does Medicaid communicate decisions about appeals in your state?			